

16<sup>th</sup> December 2010

Dr Paul Davis  
Suite 6, Eastside, CBD Robina  
232 Robina Town Centre Drive  
Robina Q 4226

Dear Dr Davis (And Team)

I'm writing this letter in appreciation for the exceptional service and treatment I have received at the Varicose Vein Clinic.

When my GP recommended I seek treatment for my rapidly deteriorating varicose veins, I was initially unaware of the range of cutting edge treatments available. Several years earlier, my Mother had undergone surgical stripping of her varicose veins, which caused her a considerable pain and trauma. I was hesitant to endure the same post-surgical suffering as my Mother.

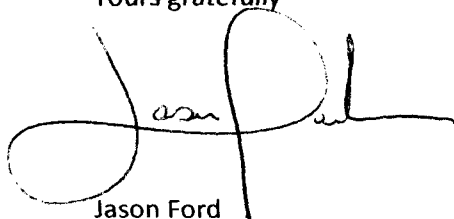
A close friend recommended I pay a visit to the Varicose Vein Clinic and during my initial consultation I was put at ease, made to feel comfortable and presented with open and in-depth information regarding the range of procedures available to me. And, I was completely surprised by the affordability of treatment.

The combination of treatments I received (Endovenous Laser Ablation and Varicose Vein Injections) were relatively painless and allowed me to remain mobile. My recovery time was short and uncomplicated. And, the aesthetic outcome is for lack of a better word 'miraculous'. I'm also confident that the procedure has saved me from the long-term complications associated with varicose veins. This was in stark contrast to the invasive and debilitating procedure my Mother endured and the long recovery time. She also has painful and permanent nerve damage as a result of her procedure. And, sadly she has since developed more varicose veins.

As a male I didn't sense I was overly affected by the unsightly bumps, lumps and veins protruding from my legs. I work as a chef and wear long trousers, and I would usually wear jeans outside of work. So, it has come as a complete surprise to me that I now admire my own legs (Yes, it's shameless vanity). It's only now that I realise I was embarrassed about how they used to look. I can only imagine how self-conscious a woman must feel if they suffer from varicose veins.

I now feel completely comfortable and confident wearing shorts in public, and 12 months on still look down at my new legs in amazement. Thanks to the Varicose Vein Clinic team, I'm now walking with pride. Cheers!

Yours gratefully



Jason Ford

We pride ourselves on being the centre of excellence in treatment and patient care. In order to maintain our high standards we would really appreciate your feedback.

Would you mind completing this form and sending it back to us in the envelope provided.

Kind Regards

Dr Paul Davis

Name (Optional): JASON FORD

1. Out of 10, how happy are you with the treatment you have received at the varicose vein clinic? (please circle)

1 2 3 4 5 6 7 8 9 10

2. Would you be happy to recommend the Varicose Vein Clinic to friends and family? YES NO

3. How do you think we can improve our service ?

PARKING AT THE SOUTH BRISBANE CLINIC CAN BE CHALLENGING. HOWEVER, IT IS A VERY BUSY PRECINCT, AND IT WOULD BE DIFFICULT TO MANAGE. I SUSPECT NON-CUSTOMERS OF THE CLINIC SOMETIMES USE THE CLINIC'S ALLOCATED CAR PARKS AT THE REAR.

4. Are there any other comments you would like to make?

THE VARICOSE VEIN CLINIC'S SERVICE, AND TREATMENT FOR EXCEEDED MY EXPECTATIONS I'M VERY HAPPY & IMPRESSED.

5. May we use your comments in promotional material? YES NO